



### About the Author

Ron Kaufman is author of The New York Times, USA Today and Amazon.com bestseller, “Uplifting Service! A Proven Path to Delighting Your Customers, Colleagues and Everyone Else You Meet” and 14 other books on service, business and inspiration. He is also the founder of UP! Your Service, a company that enables organizations to build Uplifting Service cultures and enjoy a sustainable advantage.

### Co-ordinates

Mail: UP! Your Service

50 Bayshore Road, Suite 31-02

Singapore 469977

Tel: (+65) 6309-9668

E-mail: [Enquiry@UpYourService.com](mailto:Enquiry@UpYourService.com)

Web: [www.UpYourService.com](http://www.UpYourService.com)